



Results of Surveys for Persons Served by CDSCL – November 2007

Surveys were sent to all persons served by CDSCL in Day Programs and Residential/Semi Independent Living in November 2007. Participants had the option of including their names – all did so.

Each survey included an area in which the individual recorded the person who helped them fill out the survey, six questions pertaining their home or Day Program and four questions asking for feedback on the possibility of having evening recreation or activities.

Client satisfaction percentages are recorded for questions 1-5 above and are calculated by taking the total number of “yes” answers divided by the total number of “yes” and “no” answers.

Results from Persons Served by CDSCL in Day Programs

- 19 completed surveys were returned out of 24 (79%). (There were 21 in 2006)
- 17 out of 19 participants had help filling out the form (86%). 11 individuals were helped by one or more Community Living Support Workers and 6 were helped by the individual’s Care Provider.

Responses to the first six questions are recorded below:

1. Do you enjoy coming to your Day Program?						
2006	YES	16	NO	2	SOMETIMES	3 TOTAL 21 89%
2007	YES	18	NO	0	SOMETIMES	1 TOTAL 19 100%
2. Do you get along with the other people in the Day Program?						
2006	YES	16	NO	2	SOMETIMES	3 TOTAL 21 89%
2007	YES	15	NO	2	SOMETIMES	2 TOTAL 19 88%
3. Do you get along with the staff in your Day Program?						
2006	YES	20	NO	1	SOMETIMES	0 TOTAL 21 95%
2007	YES	19	NO	0	SOMETIMES	0 TOTAL 19 100%
4. Do staff listen to you when you have something to say?						
2006	YES	19	NO	2	SOMETIMES	0 TOTAL 21 90%
2007	YES	19	NO	0	SOMETIMES	0 TOTAL 19 100%
5. Do you get to choose what you do at the Day Program?						
2006	YES	12	NO	1	SOMETIMES	8 TOTAL 21 92%
2007	YES	17	NO	1	SOMETIMES	1 TOTAL 19 94%
6. Do you choose to take part in Team Meetings?						
2006	YES	16	NO	2	SOMETIMES	2 TOTAL 20
2007	YES	13	NO	2	SOMETIMES	4 TOTAL 19



Results from Persons Served by CDSCL in Supported Living Programs

- 13 completed surveys were returned out of 14 (93%). (8 out of 15 returned in 2006).
- 11 out of 13 participants had help from a worker.

Responses to the first six questions are recorded below:

1. Do you enjoy living in your home?						
	2006	YES 8	NO 0	SOMETIMES 0	TOTAL 8	100%
	2007	YES 13	NO 0	SOMETIMES 0	TOTAL 13	100%
2. Do you get along with the other people in your home?						
	2006	YES 7	NO 0	SOMETIMES 1	TOTAL 8	100%
	2007	YES 12	NO 0	SOMETIMES 1	TOTAL 13	100%
3. Do you get along with the staff in your home?						
	2006	YES 8	NO 0	SOMETIMES 0	TOTAL 8	100%
	2007	YES 13	NO 0	SOMETIMES 0	TOTAL 13	100%
4. Do staff listen to you when you have something to say?						
	2006	YES 8	NO 0	SOMETIMES 0	TOTAL 8	100%
	2007	YES 13	NO 0	SOMETIMES 0	TOTAL 13	100%
5. Do you get to choose what activities you get to do?						
	2006	YES 7	NO 0	SOMETIMES 1	TOTAL 8	100%
	2007	YES 12	NO 0	SOMETIMES 1	TOTAL 13	100%
6. Do you choose to take part in Team Meetings?						
	2006	YES 7	NO 0	SOMETIMES 1	TOTAL 8	
	2007	YES 9	NO 0	SOMETIMES 4	TOTAL 13	

Results from Both Surveys Regarding Evening Recreation/Activities

A total of 28 individuals filled in this section (25 in 2006). *(Numbers in brackets are from 2006)*

7. Would you take part in an evening activity?					
	YES	15 (10)	NO	4 (3)	NOT SURE 9 (12) TOTAL 28 (25)
8. How often should we have this activity?					
	ONCE PER WEEK	4 (4)	EVERY 2 WEEKS	3 (2)	TWICE PER MONTH 2 (1)
			ONCE PER MONTH	14 (12)	NO ANSWER 6(6)
9. Which day of the week would be best for you?					
	MONDAY	5 (4)	TUESDAY	0 (2)	WEDNESDAY 4 (3)
			THURSDAY	1 (4)	FRIDAY 5(0)
			SATURDAY	5 (4)	SUNDAY 4 (5)
					NO ANSWER 6 (4)
10. What kind of activity would you like to do?					
	Bingo	4 (13)	Singing/Music/Coffee House	4 (2)	Dancing 8 (12)
			Games	5 (11)	Foosball 2 (3)
					Movie 14 (12)
	<u>Others:</u>	Computer 3	Tai Chi 1	Skipping 1	Baseball 1
					Hockey 1
					Football 1