



## Creston & District Society For Community Living

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Dear :

Greetings from CDSCL. Another year has come and gone and have brought its share of challenges. Through these challenges we continue to strive for excellence in providing support to CDSCL clients.

With the current economic situation, we face possible adjustments to our funding from CLBC, which could impact the service provided to people supported by CDSCL. Please refer to the attached information sheet.

As always, we value your input on the care provided to your family member as well as the programs offered by CDSCL. In order to provide valuable feedback to us, please fill out the enclosed **Survey** and return to the office at Box 1820 Creston BC V0B 1G0 in the self-addressed stamped envelope by November 1st 2010. It is very important that we receive as many completed survey forms as possible. Last year's survey resulted in 100% satisfaction with 5 people responding to the survey. Suggestions have been noted and are used in reviewing programs and services provided by CDSCL.

We have also enclosed an updated **Complaint/Feedback form** if you have a specific concern or issue you would like to bring up in a formal manner as well as a list of Rights of individuals that have been posted in all residences.

If you would like to receive correspondence and newsletters by e-mail, please let us know by sending a message to us at [office.cdsc1@shawlink.ca](mailto:office.cdsc1@shawlink.ca).

If you are interested in becoming a member of CDSCL, Society memberships can be purchased for \$5.00 for the 2010/11 year. We are also looking for dedicated individuals to serve on our Board of Directors. If you are interested, or know of someone who would be a good board member, please contact the CDSCL office at 250-428-2296.

Thank you for your ongoing support of this organization.

Yours truly,

Peter Feltham  
Executive Director